

# EVERYTHING YOU NEED TO KNOW ABOUT THE GREENERY SALE PICK UP

## 1 Where do I go to pick up my delivery?

3822 West 8<sup>th</sup> Avenue

Please enter off Highbury Street through the back lane (located between 8<sup>th</sup> and Broadway).  
Make sure you are between 8<sup>th</sup> Avenue and Broadway (and not Broadway and 10<sup>th</sup> Avenue).

Look for Byng grads with signs directing you.

We are asking all traffic to go one way as the lane is not passable by two cars going in opposite directions.

Call or text 604-603-1928 (Andrea) or 778-228-6370 (Krista) if you cannot find us.

Please plan to stay in your car and give the volunteer clear direction on where to place your order (trunk, back seat, front seat).



## 2. When can I pick up my order?

Saturday November 28th only.

Remember to pick up during your chosen time.

## 3. What if I can't remember my pick up time?

Email Andrea Wadman at [awadman@telus.net](mailto:awadman@telus.net).

**4. What information do I need to pick up my order?**

Your order number or the name you entered when you made your Growing Smiles order.

**5. What if I can't remember what I ordered?**

Check your emails for your original confirmation.

Email Andrea Wadman at [awadman@telus.net](mailto:awadman@telus.net).

**6. What Covid precautions are you taking?**

We are following BC CDC Guidelines for Covid Safe protocols.

These include:

All customers stay in their cars.

All volunteers will complete a Covid self-assessment prior to arrival.

A 2m distance will be kept between volunteers and customers (volunteers will be kept in household cohorts).

All volunteers will be wearing masks.

Hands will be washed and/or sanitized before and after each order.

**7. Will there be extra products for sale?**

We will have a limited number of products.

Cash only, no change will be given.

Poinsettias (red only) \$15

Wreaths \$30

Succulent bowl \$30

**8. "Be Kind... Be Calm... Be Safe..."**

*Dr. Bonnie Henry*

We are abiding by Covid guidelines so the pickup process may take a minute or two.

We thank you for your patience!

## Mandarin Version (中文翻译)

### 自取绿植注意事项

**1. 自取地点：**3822 West 8th.Ave 注意：请从Highbury街后巷进入（位于8街和Broadway大街处）切记是在8街夹Broadway（不在Broadway夹10街）

请看“Byng Grads”指示牌的指引，只能由一个方向进入后巷，因为迎面的两台车会车是过不去的。

如找不到地方，请与Andrea（604-603-1928）或Krista（778-228-6370）联系。

取货时，请您留在车内等候，并告知义工您的绿植放在哪处（车尾箱、后座还是前座）

## 2. 取货时间

11月28日，星期六，仅此一天

请记得在您选择好的时间内前来领取

## 3. 如若忘记您预定的取货时间了，怎么办？

请Email: Andrea Wadman 邮箱: [awadman@telus.net](mailto:awadman@telus.net)

## 4. 提货时您需要提供：

您的订单号，或您订货时使用的名字

## 5. 忘记您预定了什么，怎么办？

查找您订货的确认邮件，

或邮件问：Andrea Wadman [awadman@telus.net](mailto:awadman@telus.net)

## 6. 您做了新冠病毒防范措施吗？

请遵守BC省防范安全指南，其中包括：所有顾客留在自己车内，所有义工开工前完成自测。义工和顾客之间始终保持两米距离（所有义工在室内等候），所有义工佩戴口罩，每派发一单，处理之前和之后，都要洗手或消毒。

## 7. 还有剩余的可购买的绿植吗？

会有少量的可供购买。

只收现金，请自备零钱，不设找零。

一品红圣诞花（只有红色一种）一盆15刀

圣诞花环 一个 30刀

多肉盆景 一个 30刀

## 8. 友善 平静 安全——正如我们卫生官Dr Bonnie Henry 所说

我们严格遵守新冠安全指南，所以，取货过程可能会耽误您几分钟时间，非常感谢您的耐心和合作！

